



**Mobile Pharmacy  
Solutions**  
644 Ellicott Street  
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We are happy to introduce our new compliance packaging solution to the patients, caregivers, and providers of Western New York. It is our hope that this helps you to take your medications in the manner that you and your doctor have decided. The product that we have selected to use to package your medications is called Rx Map and is being provided in either a weekly or monthly card. Below are some special instructions about how to best interact with our staff so that we can help you when questions or concerns come up.



### **IMPORTANT POINTS AND CONTACT INFORMATION**

- We will be contacting your doctors to have new prescriptions stored in our pharmacy records. **If you receive a new medication** please let the doctor know to send it to Mobile Pharmacy Solutions – you should not be given a prescription to take home with you.
- Synchronizing medication refills with your insurance carrier can be a challenging task for our pharmacists. To help with this task we ask that you **use only our pharmacy, Mobile Pharmacy Solutions, for your medications.**
- Your package of medications will be **hand delivered or mailed to you**
- **We will be contacting you** on a weekly to monthly basis when your medications are due to be sent out again
- If your doctor changes your medication regimen by **adding a new medication or removing a medication** that is in the package please contact us
- **If you have questions** about your medications or are having side effects please call one of our pharmacists at 716-247-5300.

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